

Courses closed with records your auditor can open.

Management system, food safety, HSE and emergency response courses, run on your site and closed with records your own auditor can open.



WHAT IT DOES

An auditor checking competence under ISO 9001 clause 7.2, or the matching clause in ISO 14001, 45001 or 22000, does not ask who attended. They ask which roles need which competence, and what evidence you hold for each person in those roles. So every course ends in an assessment per person, and an ITF certificate of completion for everyone who meets its criteria.

SERVICES

01

Emergency response

Fire safety and basic firefighting, plus first aid and CPR with AED. Every participant does the practical personally.

02

Management systems

ISO 9001:2026 awareness and internal auditor, ISO 14001:2026 awareness, and document and records control.

03

Food safety

Food handler hygiene, HACCP to the Codex twelve steps, ISO 22000 awareness and FSSC 22000 scheme requirements.

04

Health and safety

HSE general safety, COSHH, permit to work, and ISO 45001 awareness and internal auditor.

05

Operational discipline

Risk assessment, root cause analysis, and nonconformity and corrective action, for whoever owns the findings log.

06

Digital and security

Cybersecurity awareness and AI tools in operations, taught to finance, admin and compliance staff rather than to IT.

WHAT YOU RECEIVE

■ The training needs matrix

Roles down, courses across, every person marked complete, due or not applicable.

■ The signed attendance register

One entry per participant per session.

■ A marked assessment per person

Each participant checked on their own work, not assumed from attendance.

■ Numbered certificates

An ITF certificate of completion for each participant who meets the assessment criteria, and nobody else.

■ The consolidated training register

Formatted for your file. Emergency response certificates are valid for one year; the others carry no expiry.

A TYPICAL ENGAGEMENT

A distributor with three sites and one finding

A food distributor in Riyadh runs a head office, a cold store in Riyadh and a depot in Dammam, and holds ISO 9001 and ISO 22000. Its last audit found that training records could not show which roles needed which training.

The matrix mapped every role across the three sites. The programme ran ISO 9001:2026 awareness for managers, HACCP for the cold store team built on its own receiving and storage steps, the emergency response programme once per site, and root cause analysis for the QA team, using the audit finding itself as one of the cases.

The distributor holds the completed matrix for all three sites, a certificate for each person who met the criteria, the emergency response expiry dates in the register, and the corrective action evidence for its finding.

NEXT STEP

[Request a training proposal](#)

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